

No. 37 of 2025

9 May 2025

Dear Port Users

Decommission of JP-Online Portal (JPOL) on 9 JUNE 2025

Please be informed that JP-Online portal (JPOL) will be decommissioned from Monday, 9 June 2025 onwards. In its place, Modernized JP-Online portal (JPOM) will continue providing the same services.

There are currently three ways to reach JPOM:

1. directly via the URL “<https://jponline.com.sg/jpom/ui/login>” (see image 1 below), or
2. via the button “JP-Online” available at the top right corner of Jurong Port Corporate webpage <https://www.jp.com.sg> (see image 2 below).

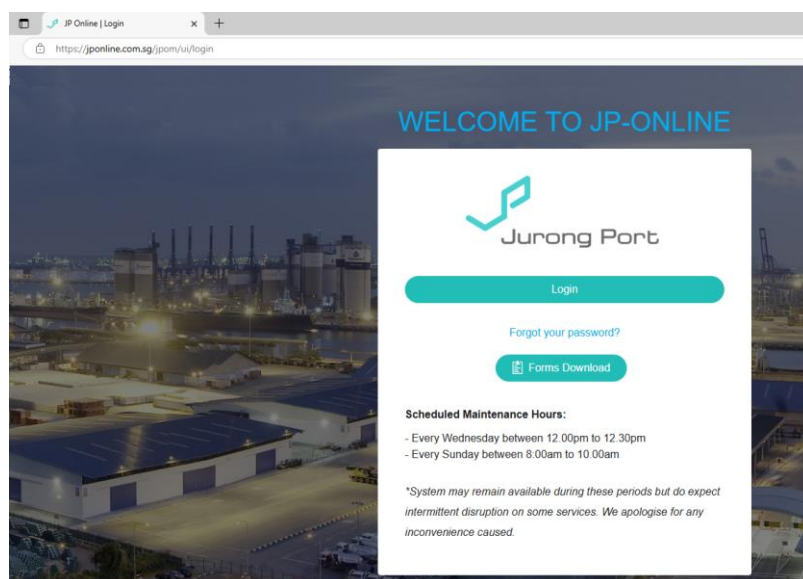


Image 1: JPOM landing page

RELY ON US

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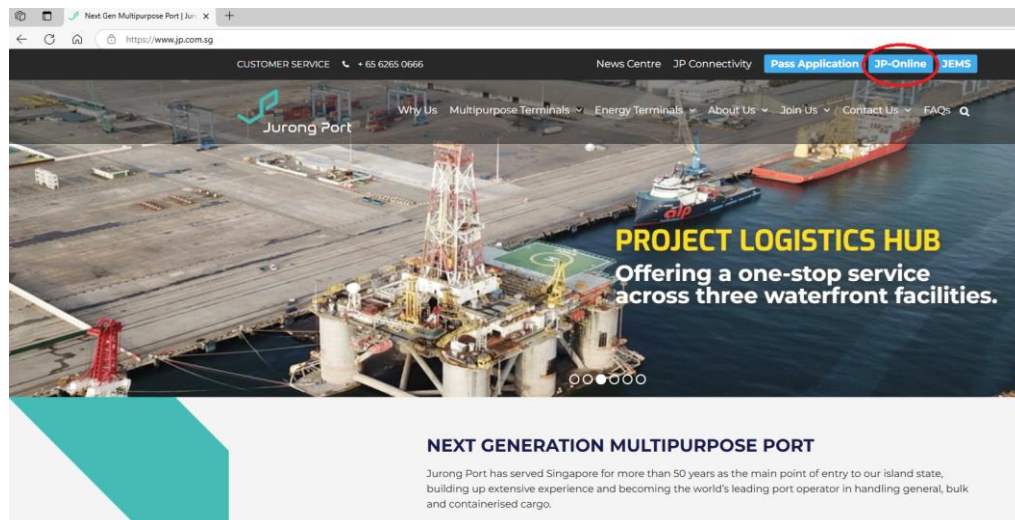


Image 2: Button to go to JPOM in JP Corporate web page (circled in red above)

You can use the same JPOL login user account name and password to log into JPOM.

If you encountered any issues with JPOM, please contact the Customer Service Officer.

We apologise for any inconveniences caused and seek your understanding as we make the necessary improvements to serve you better.

Should you require further assistance, please contact us via our online form at [Enquiries Form | Jurong Port Singapore \(jp.com.sg\)](#).

Thank you.

Chua Yee Thian
Head, Digital Technology
Jurong Port Pte Ltd

(This is a computer-generated circular and does not require a signature.)