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To: All Port Users

NEW PASS APPLICATION SYSTEM

Jurong Port (JP) is pleased to introduce to all port users a new, seamless pass application system. This application will be made available to you via both Mobile and web platforms. We have designed the application to provide you with a streamlined, efficient pass application process. You can download the app version and apply for your pass while on the go with this new improved solution.

The new pass application system will be rolled out in phases, with users being progressively onboarded from April 2025. JP will be conducting a series of workshops, on-site briefings, and virtual sessions to guide you through the transition to our new application. The current pass application system will be decommissioned once all users are fully familiar with the new system.

Further updates regarding the new pass application system, including specific onboarding timelines and training materials, will be provided in subsequent circulars, with detailed information expected by mid-March.

Please feel free to contact our Security Team at security@jp.com.sg if you have any inquiries regarding this circular.

Thank you for your kind attention.

Best Regards,

Lee Shi Ming
Head Security
For Jurong Port Pte Ltd

(This is a computer-generated circular and does not require a signature.)

RELY ON US

Jurong Port Pte Ltd
37 Jurong Port Road
Singapore 619110

Tel +65 6265 0666
Fax +65 6413 9696
www.jp.com.sg

Reg No. 200007468N
GST Reg No. 20-0007468N