

No. 02 of 2025

16 Jan 2025

Dear Port Users

Mandatory Forklift Operator Refresher Training Course

Ministry of Manpower (MOM) has issued a circular on mandatory forklift operator refresher training course.

With reference to Annex A, we would like to highlight that by 1st January 2027, all forklift operators must attend Forklift Operator Refresher Training, conducted by MOM Approved Training Provider (ATP), at least once every three (3) years after completing the initial WSQ Operate Forklift Course or previous forklift refresher training.

With this new requirement, Jurong Port has ceased the in-house Forklift Refresher Course. Refer to Annex A for more information. For any inquiries on MOM's Circular, please contact MOM at 64385122 or email (wsh_training@wshc.sg).

Thank you.

Tee Yang
AVP, Transformation & Safety
For Jurong Port Pte Ltd

(This is a computer-generated circular and does not require a signature.)

RELY ON US

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MOM/OSHD/2025-01

3 January 2025

To: All Forklift Operators; Forklift Owners; Approved Learning Service Providers, Unions; and Interested Parties

Circular on Mandating Forklift Operator Refresher Training Course

As part of our ongoing efforts to continually reinforce the safety awareness and behaviours of forklift operators, the Ministry of Manpower (MOM) will introduce an enhanced Forklift Operator Refresher Training course and make the completion of such refresher training mandatory with effect from 1 January 2027. This initiative addresses the concerning statistics from 2022 to 2023 where 1 in 4 of vehicular fatalities involved forklifts.

New Training Requirement under Workplace Safety and Health Act

2. All forklift operators will have until **1 January 2027** to comply with the following requirements:
 - a) attend Forklift Operator Refresher Training at least once every three (3) years after completing the initial **WSQ Operate Forklift Course**; and
 - b) attend Forklift Operator Refresher Training at least once every three (3) years after completing the **previous forklift refresher training**.

Enhanced Forklift Operator Refresher Training course

3. The enhanced Forklift Operator Refresher Training course will replace the current refresher training offered by training providers. The enhanced training aims to provide operators with essential skills through both theory and practical training. It covers key safety concepts, industry guidelines, learnings from past incidents and hands-on practice. Participants will learn to recognise and manage potential risks through group discussions which help to equip them for everyday operational challenges.

The curriculum of the enhanced Forklift Operator Refresher Training will consist of:

- 4 hours asynchronous e-learning with assessment
- 4 hours case study group discussion
- 4 hours hands on practical session with assessment

Compliance to New Training Requirement Before 1 January 2027

4. MOM intends to amend the workplace safety and health laws in due course to make the requirement set out in paragraph 2 mandatory with effect from 1 January 2027. Employers are therefore strongly encouraged to take the necessary steps to ensure that their forklift operators have the necessary training by 1 Jan 2027 to prevent or minimise disruptions to their operations.
5. Occupiers, employers, and principals are responsible for ensuring that their forklift operators complete the refresher course within the specified timeframe before authorising them to operate forklifts.
6. Forklift operators are strongly encouraged to complete the refresher training promptly to stay current with safe operating practices. Employers should proactively plan and schedule their operators for refresher training well in advance for timely compliance. This ensures continuous compliance and maintains a high standard of workplace safety.
7. The list of the existing Training Providers (including heavy forklift) for the WSQ Operate Forklift Course and Forklift Operator Refresher Training course can be found in **Appendix 1**.
8. Please refer to the Frequently Asked Questions (FAQs) and other references in **Appendix 2** for more information. Should you need further information, please contact MOM at 6438 5122 or email: wsh_training@wshc.sg.



SNG WEE KIAT, SILAS
COMMISSIONER FOR WORKPLACE SAFETY AND HEALTH
MINISTRY OF MANPOWER

Encl:
Appendix 1 - List of Approved Training Providers
Appendix 2 - Informative References





APPENDIX 1- List of Approved Training Providers (as of 2 January 2025)

S/n	List of Training Providers	Forklift Operator Refresher Training	WSQ Operate Forklift Course	Operate Heavy Forklift Course ¹
1.	AA International Consultancy Pte Ltd	√	√	
2.	AAT Training Hub Pte. Ltd.	√	√	√
3.	Absolute Kinetics Consultancy Pte Ltd	√	√	√
4.	August International Pte. Ltd.		√	
5.	BS Technology Pte Ltd		√	
6.	Eurosafe Associates Pte. Ltd.	√	√	√
7.	Eversafe Academy Pte. Ltd.	√	√	√
8.	Galmon (S) Pte Ltd		√	
9.	Institute of Technical Education		√	
10.	NTUC Learning Hub Pte. Ltd.	√	√	
11.	Pioneer Training Centre Pte Ltd	√	√	
12.	PSA Corporation Limited	√	√	√
13.	SATs Pte Ltd		√	
14.	THT Academy Pte. Ltd		√	
15.	UBTS Academy Pte. Ltd	√	√	√
16.	UMW Equipment & Engineering Pte Ltd		√	
17.	Wong Fong Academy Pte. Ltd	√	√	

¹ Please note that the 'Operate Heavy Forklift Course' is not WSQ certified nor MOM approved course.

* Note: Refer to MySkillFuture's webpage for the latest update on the approved training providers.

APPENDIX 2 – Additional Information and References

Subject	Resources
Frequently Asked Questions (FAQs)	 https://go.gov.sg/forklift-operator-refresher-training-faq
Code of Practice on Workplace Safety and Health Risk Management	 https://go.gov.sg/riskmgmt
Workplace Safety and Health Guidelines on Safe Operation of Forklift Trucks	 https://go.gov.sg/wsh-guidelines-on-safe-operation-of-forklifts
Search For Forklift-related Training on MySkillFuture Course Search Webpage	 https://go.gov.sg/approvedtrainingproviders

Further information:

1. Ministry of Manpower (MOM) – Occupational Safety & Health Division (OSHD)
<http://www.mom.gov.sg/workplace-safety-health/Pages/default.aspx>
2. Workplace Safety & Health Council (WSHC)
<https://www.tal.sg/wshc>
3. Singapore Standard SS 573:2012 - Code of Practice for the safe use of powered counterbalanced forklifts.