

No. 23 of 2024

25 Mar 2024

Dear Port User

Monthly FAQs Circular – WSH & Others

As we wrap up our monthly FAQ series, we hope that the information provided has been beneficial. In this final instalment, we focus on Workplace Safety and Health (WSH) and address a few other frequently asked questions.

WSH

1. How should I settle the payment of penalty fees?
2. How do I submit an appeal against the Notice of Infringement (NOI) issued to me?
3. My driver received a fine from Jurong Port. How can I get more details?

Others

1. What are the General Port Rules & Regulations?
2. What are the overseas ports?

Please refer to **Annex A** for the answers.

We encourage you to continue referring to our [FAQs page](#) on our website should you have any queries.

Thank you.

Bernard Koh
Senior Manager, Customer Service
For Jurong Port Pte Ltd

(This is a computer-generated circular and does not require a signature.)

RELY ON US

Jurong Port Pte Ltd
37 Jurong Port Road Singapore 619110
Tel (65) 6265 0666 www.jp.com.sg
Reg No. 200007468N

How should I settle the payment of penalty fees?

Upon receipt of Sanction Notice, offender shall either:

Proceed to pay the enforcement charge with the notice at Jurong Port Pass Office within 7 working days from date of Notice

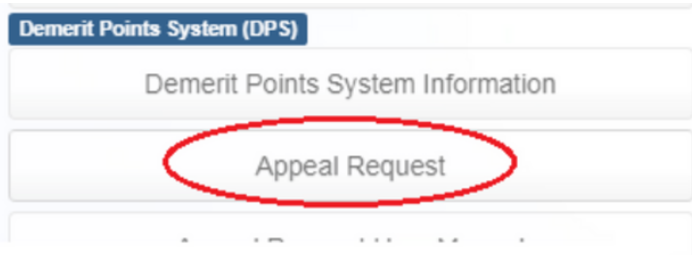
OR

Log an appeal against the infringement within 7 working days from the date of the Notice.

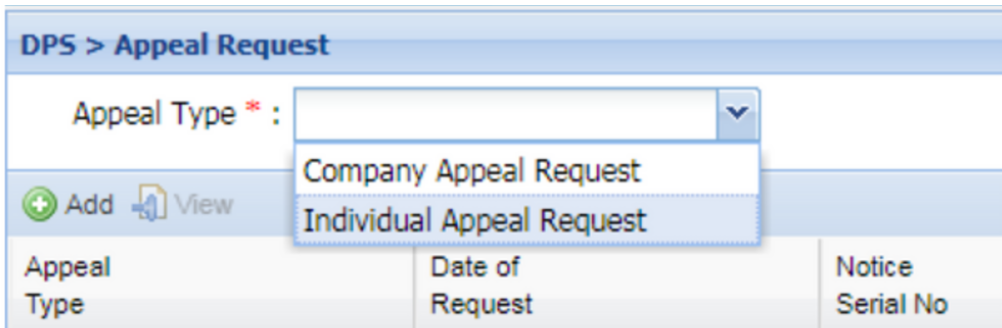
How do I submit an appeal against the Notice of Infringement (NOI) issued to me?

Upon receipt of Sanction Notice, offender who wish to appeal must make an appeal request via JP-Online within 7 working days (from date of Notice).

- (1) Go to <https://www.jurongportonline.com/JPPASS/>
- (2) Under Demerit Points System (DPS), select 'Appeal Request'



- (3) Under Appeal Type, select 'Company OR Individual Appeal Request'



- (4) Key in Notice Serial No.
- (5) Key in Company Code /Identification No.
- (6) Click ADD.

The decision of the Appeal Board is final. Appeal Result Notice will be mailed to the offender notifying the outcome.

My driver received a fine from Jurong Port. How can I get more details?

For safety-related fines, do send your enquiry to jpfss@jp.com.sg

For security-related fines, do send your enquiry to security@jp.com.sg

What are the General Port Rules & Regulations?

Click [here](#) to download Jurong Port’s General Port Rules & Regulations.

What are the overseas ports?

China

Rizhao Jurong Port Terminal (Rizhao)



SDIC Jurong Yangpu Port (Hainan)



Indonesia

Marunda Centre Terminal (Jakarta)

