

No. 16 of 2024

08 Mar 2024

Dear Port Users

NOTICE OF CHANGE OF PUSH-TO-TALK (PTT) SERVICE NETWORK

We have been informed by GRID Communications that they will discontinue their Push-to-Talk (PTT) service, GRIDTalk with SingTel's LTE network, on 31 March 2024.

Due to their cessation, we will be switching to Smartcom Pte Ltd on Singtel network for PTT service from 1 April 2024 for communication on berthing at the Lighter Terminals.

To facilitate a smooth transition between Smartcom and GRID Communication, from 13 March 2024 onwards, our duty Dockmasters will man both handsets (i.e. Smartcom's JP Lighters Talkgroup and GRIDTalk) until GRIDTalk ceased on 31 March 2024.

For detailed information about Smartcom's products and services, please contact their customer hotline at +65 9769 2358 (Jimmy) for assistance in switching to their PTT service.

Should you have any other queries, please contact us Marina South Wharves at +65 6413 9617/ Penjuru Lighter Terminal +65 6413 9614 or email lighterterminals@jp.com.sg.

Thank you.

Ron Tan
General Manager
Lighterage and Regional Trade
For Jurong Port Pte Ltd

(This is a computer-generated circular and does not require a signature.)

RELY ON US

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