

25 May 2023

Dear Port Users,

**SCHEDULED MAINTENANCE DOWNTIME OF JURONG PORT'S IT SYSTEMS
FROM 27 MAY 2200HRS TO 28 MAY 2023 0800HRS**

Please be informed that there will be a Scheduled Maintenance Downtime of Jurong Port's IT systems from **Saturday, 27 MAY 2023 2200hrs to Sunday 28 MAY 2023 0800hrs.**

During this maintenance period, Jurong Port's external systems, namely JP-Online, StevedoreNet, JPASS, CEPS, LT Connect will not be accessible.

Kindly submit all necessary documents/applications through the respective systems prior to the Scheduled Downtime. For urgent processing required, please approach our Duty Personnel at Jurong Port's Main Gate, West Gate, Container Terminal Office, or General Cargo Office Counter Personnel or Duty Officers for assistance.

We apologise for any inconvenience caused and seek your understanding as we make necessary improvements to serve you better.

Should you require further assistance, please write in to Jurong Port's Customer Service at jpcss@jp.com.sg

Thank you.

Tan Ah Keong
Director, Corporate IT
For Jurong Port Pte Ltd

(This is a computer-generated circular and does not require a signature.)

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