

No.90 of 2022

3 Nov 2022

To: All Port Users

## **MIGRATION OF MISC MODULE TO MODERNISED JP ONLINE WITH EFFECT FROM 16 NOVEMBER**

With reference to Jurong Port circular no. 66 of 2020, Jurong Port is working on the migration of JP Online modules to the Modernised JP Online interface in phases. We are pleased to announce that the Vehicle Info Registration, Vehicle Time Slot Booking, Flexi Alert & Risk Assessment modules (Kindly refer to Annex A for the modules) has been developed and implemented.

1. The migrated Vehicle Info Registration, Vehicle Time Slot Booking, Flexi Alert & Risk Assessment modules will be available in *Modernised JP Online* with effect from **16 NOVEMBER 2022**.
2. The migrated modules will cease to function on our *existing JP Online* with effect from **18 JANUARY 2023**.
3. During the transition period **16 NOVEMBER 2022 – 18 JANUARY 2023**, the module can be accessed in both *Modernised JP Online* and *existing JP Online*. However, users are strongly encouraged to access via our *Modernised JP Online* (<http://jponline.com.sg/jpom/ui/>) using **Google Chrome**.
4. Existing charges still applies for Flexi Alert modules.
5. Vehicle Time Slot Booking module is for laden trailers entering from Main Gate.
6. We are working towards migrating the remaining modules which will remain in the *existing JP Online* (<http://jurongportonline.com/admin/global/>) until further notice.
7. For more information, please refer to the Frequently Asked Questions (FAQs) in Annex B and the presentation deck in attached.
8. Should you need guidance to use the system, please register for virtual training session with [jasonchen@jp.com.sg](mailto:jasonchen@jp.com.sg), indicating your preferred slot (Refer to Annex C).

For any queries pertaining to this circular, please contact our Customer Service at [jpcss@jp.com.sg](mailto:jpcss@jp.com.sg).

Yours Sincerely,

Micky Sim  
General Manager, Strategy, Planning & Services  
Jurong Port Pte Ltd  
**RELY ON US**



#### **Annex A:**

<b>S/N.</b>	<b>Vehicle Info Registration, Vehicle Time Slot Booking, Flexi Alert &amp; Risk Assessment Modules</b>	<b>Migrate to JPOM</b>
<b>1.</b>	<b>Vehicle Info Registration</b>	√
<b>2.</b>	<b>Vehicle Time Slot Booking</b>	-
	> Normal Booking	√
	> Block Booking	√
	> Supplementary Booking	√
<b>3.</b>	<b>Flexi Alert</b>	-
	> Address Book	√
	> Subscribe to Events	√
<b>4.</b>	<b>RA &amp; NOSO</b>	-
	> RA	√
	> RA Enquiry	√

#### **Annex B:**

**Q1. Who can I contact to include a Consignee information permanently into the Consignee dropdown field?**

**A:** Consignee must have a registered JP Online account for the Consignee details to appear in the dropdown selection. If it is not available, please proceed to select 'Others' and fill in the free text field.

**Q2. What if I cannot find my port code or HS Code in the dropdown listing? Currently I am selecting the next nearest port code if the port code I want is unavailable.**

**A:** If the port or HS code is missing, please contact D&C ([jpdoc@jp.com.sg](mailto:jpdoc@jp.com.sg)) to add the code into the list. However, Agents should verify this port or HS code is internationally recognised as our system makes reference to international standards.

**Q3. The Cargo Description field is too short, what should I do?**

**A:** JP understands that agents may need to indicate more details under the cargo description field and is working on increasing the existing text limit of 200 characters in subsequent system enhancement.

**Q4. What if I encounter system errors such as 'Error 404'?**

**A:** Please contact our Customer Service ([jpcss@jp.com.sg](mailto:jpcss@jp.com.sg)) immediately with the relevant screenshot & date/time of the errors encountered so that JP can attend to the issues accordingly.

**Q5. How can I get the most optimal experience on the Modernised JP Online?**

**A:** Modernised JP Online is best viewed using Google Chrome. Users are reminded to log out of the system after use.



**Q6: Will there be additional charges for Modernised JP Online?**

**A:** There is no change to the charges for now, but JP reserves the right to revise in future if need be.

**Q7: Can I still use the Vehicle Info Registration, Vehicle Time Slot Booking, Flexi Alert & Risk Assessment modules in the existing JP Online after migration?**

**A:** During transition period from **16 NOVEMBER 2022 – 18 JANUARY 2023**, the Vehicle Info Registration, Vehicle Time Slot Booking, Flexi Alert & Risk Assessment modules will be available in both the existing JP Online and Modernised JP Online. After **18 JANUARY 2023**, the Vehicle Time Slot Booking, Flexi Alert & Risk Assessment modules will cease to function in existing JP Online.

**Annex C:**

**Virtual Training Slots:**

1. **14<sup>th</sup> NOVEMBER 2022 – 10:00am to 11:30am**