No.94 of 2020

14 December 2020

Dear Port Users

MANDATORY USE OF TRACETOGETHER APP/ TOKEN TO ENTER JURONG PORT PREMISES
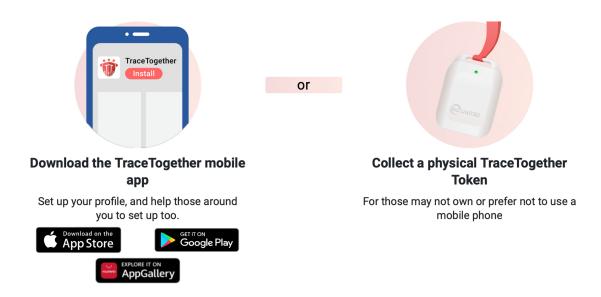
With reference to Jurong Port (JP) Circular No. 86 dated 17 November 2020, all personnel entering into JP's premises and tenant offices are required to check-in through the TraceTogether App on their mobile devices or with their TraceTogether tokens with effect from **21 December 2020**. With immediate effect, security personnel and gate ops staff will conduct check-in confirmation at all entry points.

As part of the criteria for Singapore to enter into Phase 3 as announced by the Multi-Ministry Taskforce, the usage of the TraceTogether check-ins are required at all public venues such as workplaces, progressively from 1 December 2020 (transition stage) and will be made compulsory in due course. During this transition period, any persons without either mode of TraceTogether check-in may continue to use the SafeEntry App until the TraceTogether App or token is made compulsory. Once TraceTogether is made compulsory, JP will exercise refusal of entry to port users without TraceTogether modes of check-in in alignment with the Multi-Ministry Taskforce's directive.

You may refer to https://www.tracetogether.gov.sg/ for a step-by-step guide on the installation of the TraceTogether application on your mobile devices or https://token.gowhere.gov.sg for details on the collection of your TraceTogether token.

How to get TraceTogether?

or

Download the TraceTogether mobile app

Set up your profile, and help those around you to set up too.

Collect a physical TraceTogether Token

For those may not own or prefer not to use a mobile phone

Should you have any enquiries, feel free to contact us at either of the following:

- JP WSH at jpfss@jp.com.sg
- JP ICC at 6660 9555 (24 hours)
- JP Customer Service at jpcss@jp.com.sg/ 6413 9600

Thank you.

Woo Chee Seng
AVP, Head Security / WSH
For Jurong Port Pte Ltd

(This is a computer generated circular and does not require a signature.)

RELY ON US