

No.86 of 2020

17 Nov 2020

Dear Port Users

**MANDATORY USE OF TRACETOGETHER APP/ TOKEN WHILE ENTERING JURONG PORT PREMISES**

The Multi-Ministry Taskforce has recently announced that, as part of the criteria for Singapore to enter into Phase 3, the usage of the TraceTogether-only SafeEntry check-in will be encouraged at all public venues such as workplaces, progressively from 1 December 2020 (transition stage) and be made compulsory in due course.

As such, effective from 1 December 2020, all personnel entering into Jurong Port's (JP) premises shall either check-in through the TraceTogether App on their mobile devices or with their TraceTogether tokens. Any persons without either mode of TraceTogether check-in may continue to use the SafeEntry App until the TraceTogether App or token is made compulsory.

You may refer to <https://www.tracetgether.gov.sg/> for a step-by-step guide on the installation of the TraceTogether application on your mobile devices or for details on the collection of your TraceTogether token.

With reference to Circular No. 41 of 2020, all tenanted businesses and offices located within the Home Port are still required to ensure that all personnel entering its respective premises conduct a SafeEntry check-in via either the TraceTogether App or Token. To facilitate the scanning of the QR code on the TraceTogether token, personnel are required to download the SafeEntry (Business) app from Google Play Store or App Store on their mobile devices. Refer to Annex A for details on installing the SafeEntry (Business) app.

This circular serves as an update to the previously released circulars of No. 40, 41, 43 and 77 of 2020.

**RELY ON US**



Should you have any enquiries, feel free to contact us at either of the following:

- JP WSH at [jpfss@jp.com.sg](mailto:jpfss@jp.com.sg)
- JP ICC at 6660 9555 (24 hours)
- JP Customer Service at [jpcss@jp.com.sg](mailto:jpcss@jp.com.sg) 6413 9600

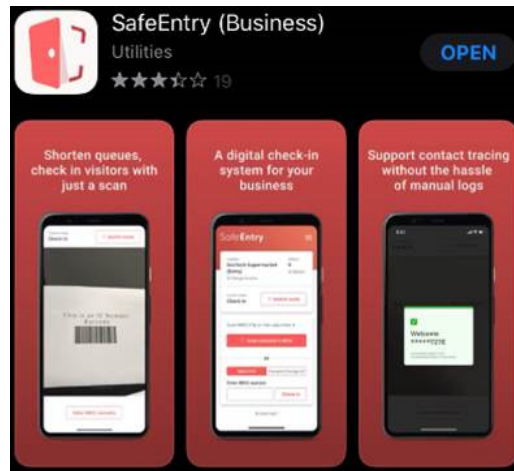
Thank you.

Woo Chee Seng  
AVP, Head Security / WSH  
For Jurong Port Pte Ltd

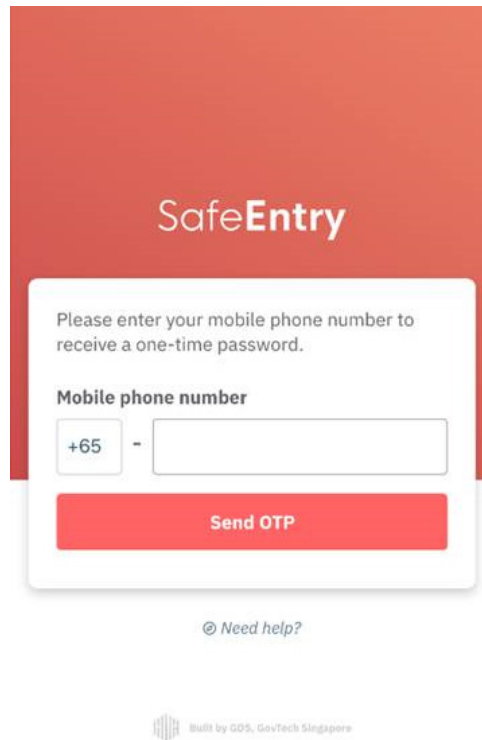
(This is a computer generated circular and does not require a signature.)

## Annex A

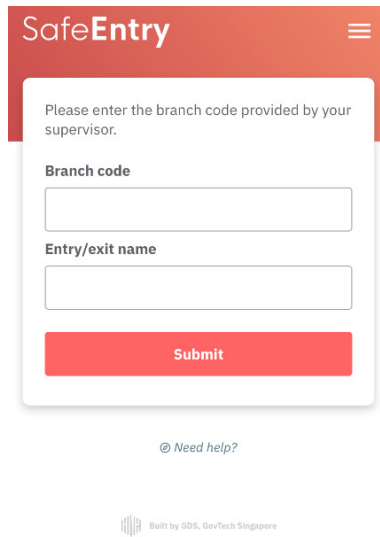
- 1) Download SafeEntry (Business) from App Store/ Google Play Store



- 2) Upon successful download, open the app and you will need to key in a valid mobile number to receive an OTP for signing in.

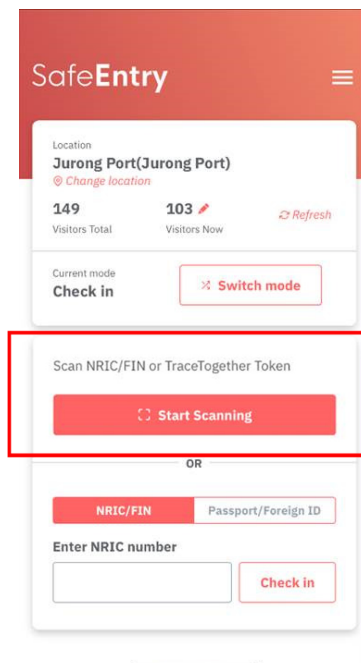
A screenshot of the SafeEntry app's login screen. The background is a solid red color. At the top, the 'SafeEntry' logo is displayed in white. Below the logo, a white card contains the text 'Please enter your mobile phone number to receive a one-time password.' followed by the label 'Mobile phone number'. There is a text input field with a dropdown menu showing '+65' and a minus sign. Below the input field is a red button labeled 'Send OTP'. At the bottom of the card, there is a link that says 'Need help?'. At the very bottom of the screen, there is a small logo and the text 'Built by GDS, GovTech Singapore'.

- 3) Upon successful sign in, you will be prompted to key in the branch code. If you had previously registered your business entity with SafeEntry via the UEN, the Store Code issued earlier can be used as the Branch Code. If you have not done so previously, you may register your business entity via this link: <https://www.safeentry.gov.sg/login>



The screenshot shows the SafeEntry app interface. At the top, there's a red header with the 'SafeEntry' logo and a menu icon. Below the header, a white card contains the text 'Please enter the branch code provided by your supervisor.' followed by two input fields: 'Branch code' and 'Entry/exit name'. A red 'Submit' button is at the bottom of the card. Below the card, there's a link 'Need help?' and a footer that says 'Built by SDS, GovTech Singapore'.

- 4) Once this set up has been made on the app, you will be able to scan the QR code on the TraceTogether tokens via the scanning function as indicated below.



The screenshot shows the SafeEntry app interface after setup. The top red header has the 'SafeEntry' logo and a menu icon. Below the header, a white card displays the location 'Jurong Port(Jurong Port)' with a 'Change location' link. It shows visitor statistics: '149 Visitors Total' and '103 Visitors Now' with a 'Refresh' button. Below this, it shows the 'Current mode' as 'Check in' with a 'Switch mode' button. A red box highlights the 'Scan NRIC/FIN or TraceTogether Token' section, which contains a 'Start Scanning' button. Below this, there's an 'OR' separator and two input fields: 'NRIC/FIN' and 'Passport/Foreign ID'. Below these is an 'Enter NRIC number' field and a 'Check in' button.