No.86 of 2020

17 Nov 2020

Dear Port Users

MANDATORY USE OF TRACETOGETHER APP/ TOKEN WHILE ENTERING JURONG PORT PREMISES

The Multi-Ministry Taskforce has recently announced that, as part of the criteria for Singapore to enter into Phase 3, the usage of the TraceTogether-only SafeEntry check-in will be encouraged at all public venues such as workplaces, progressively from 1 December 2020 (transition stage) and be made compulsory in due course.

As such, effective from 1 December 2020, all personnel entering into Jurong Port's (JP) premises shall either check-in through the TraceTogether App on their mobile devices or with their TraceTogether tokens. Any persons without either mode of TraceTogether check-in may continue to use the SafeEntry App until the TraceTogether App or token is made compulsory.

You may refer to https://www.tracetogether.gov.sg/ for a step-by-step guide on the installation of the TraceTogether application on your mobile devices or for details on the collection of your TraceTogether token.

With reference to Circular No. 41 of 2020, all tenanted businesses and offices located within the Home Port are still required to ensure that all personnel entering its respective premises conduct a SafeEntry check-in via either the TraceTogether App or Token. To facilitate the scanning of the QR code on the TraceTogether token, personnel are required to download the SafeEntry (Business) app from Google Play Store or App Store on their mobile devices. Refer to Annex A for details on installing the SafeEntry (Business) app.

This circular serves as an update to the previously released circulars of No. 40, 41, 43 and 77 of 2020.

Should you have any enquiries, feel free to contact us at either of the following:
- JP WSH at jpfss@jp.com.sg
- JP ICC at 6660 9555 (24 hours)
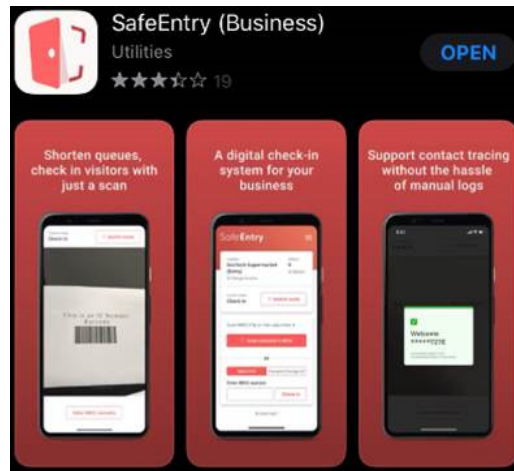- JP Customer Service at jpcss@jp.com.sg/ 6413 9600

Thank you.

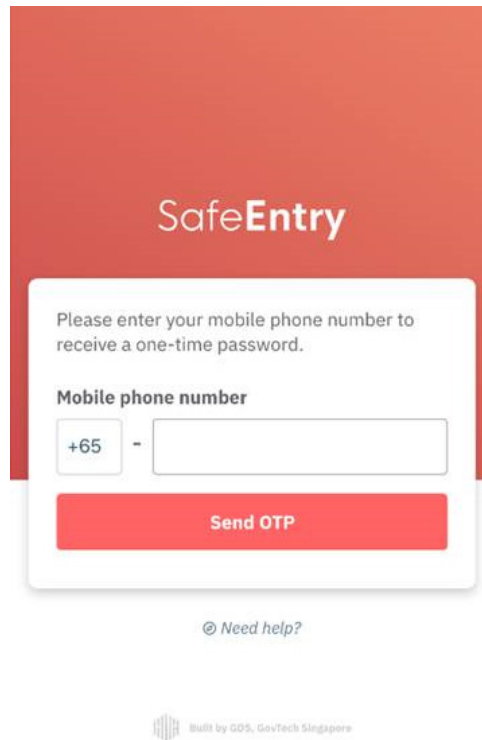Woo Chee Seng
AVP, Head Security / WSH
For Jurong Port Pte Ltd

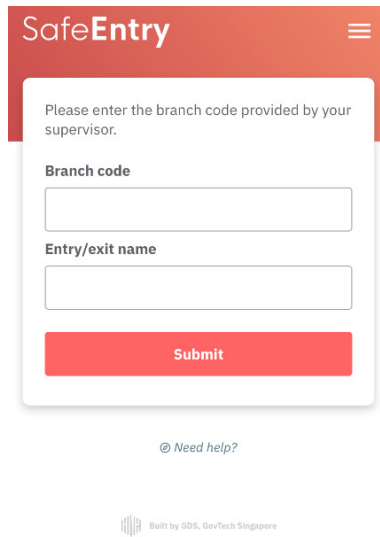(This is a computer generated circular and does not require a signature.)

Annex A

1) Download SafeEntry (Business) from App Store/ Google Play Store

2) Upon successful download, open the app and you will need to key in a valid mobile number to receive an OTP for signing in.
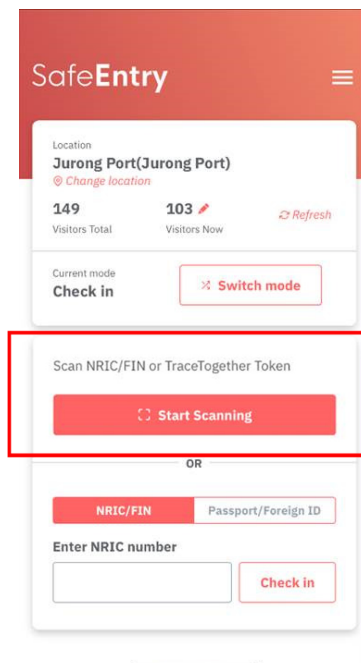
3) Upon successful sign in, you will be prompted to key in the branch code. If you had previously registered your business entity with SafeEntry via the UEN, the Store Code issued earlier can be used as the Branch Code. If you have not done so previously, you may register your business entity via this link: https://www.safeentry.gov.sg/login

4) Once this set up has been made on the app, you will be able to scan the QR code on the TraceTogether tokens via the scanning function as indicated below.