



Jurong Port



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Dear Port Users

### **NEXT GENERATION LIGHTER TERMINALS (NGLT) – LT CONNECT FULL LAUNCH UPDATE**

With reference to Jurong Port (JP)'s Circular no. 58 of 2019, the full launch of the Lighter Terminals (LT) Connect system has been extended to **1 March 2021**.

Since February 2020, JP has soft launched LT Connect with trials and trainings conducted for port users while maintaining operation of existing Lighter Wharf Management System (LWMS) in parallel to facilitate a smooth transition.

Jurong Port recognises the challenges with the adoption of the new LT Connect system especially with the recent impact from the COVID-19 pandemic thus provisioned for an extension of the full launch. During this period, JP has also stepped up industry engagements through various channels including webinar sessions to provide additional updates and support to port users on the adoption of the system.

With the full launch of LT Connect, JP-Online LWMS will cease to accept bookings and/or perform LT-related functions including Delivery Shipment Advice (DSA) creations. LT Connect will be the centralised platform for all lighter terminal related bookings, providing visibility and connecting stakeholders within the supply chain.

All Lighter Terminal Users are strongly encouraged to embark on the transition to LT Connect early to avoid disruptions.

#### **RELY ON US**

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The timeline of LT Connect is as follow:

When	Event
Jun'19	Lighter Operator engagement ( <b>Completed</b> )
Sep'19	Ship Supplier engagement ( <b>Completed</b> )
Oct – Dec'19	Identification and engagement of soft launch users ( <b>Completed</b> )
Jan'20	Training to selected companies ( <b>Completed</b> )
Feb – Mar'20	Soft launch to selected companies ( <b>Completed</b> )
Apr'20	System enhancements based on user feedback ( <b>Completed</b> )
May – Jul'20	Training and Webinar Session to selected companies ( <b>Completed</b> )
Aug – Feb'21	Soft launch to all companies; on-going training and webinars
Mar'21	Full launch to all companies; full migration of LWMS to LT Connect

Any further updates to the timeline will be communicated accordingly.

Please refer to the FAQ in Appendix A for more information.

For enquires or clarifications on LT Connect, please contact the team at [lrc@jp.com.sg](mailto:lrc@jp.com.sg) or

- Tee Yang ([teeyang@jp.com.sg](mailto:teeyang@jp.com.sg)) at 6413 9582
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Thank you.

Yours Sincerely,

Desmond Ong  
Vice President, Projects and Technology  
For Jurong Port Pte Ltd

(This is a computer-generated circular and does not require a signature.)



Annex A

Category	Question	Answer
Closure of LWMS	What happens to my DSA created using LWMS after the closure?	All DSAs created on LWMS will remain valid.  If DSA is to be used after the closure, please ensure that it is printed beforehand.
	Will this affect my operations at Jurong Port?	No, LT Connect is only applicable to operations at our Lighter Terminals (Marina South Wharves and Penjuru Lighter Terminal).
Onboarding	How do I get started on LT Connect?	1. Access Set-Up  All JP-Online users with access to LWMS (able to create DSA on JP Online) has been granted access to LT Connect. Please try to login to LT Connect at <a href="https://jponline.com.sg/ltc/ui/login">https://jponline.com.sg/ltc/ui/login</a> with the same login credentials.  If you face any problems, kindly send a screenshot of the error to the team at <a href="mailto:ltc@jp.com.sg">ltc@jp.com.sg</a> .  2. Notification set-up via Address Book  Setting up of Address Book is required to receive notifications from LT Connect system. To perform Address Book set-up, kindly contact the team at <a href="mailto:ltc@jp.com.sg">ltc@jp.com.sg</a> for guidance.
	How do I use LT Connect?	We have been holding webinars to introduce LT Connect to the industry and will continue to do so periodically. Look out for our emailers for updates!  Alternatively, you may email the team at <a href="mailto:ltc@jp.com.sg">ltc@jp.com.sg</a> to receive step-by-step user guides.
System	Do I have to download an app to use LT Connect?	No, LT Connect is web-based and designed to work with all types of phones and browsers. For the best experience, we highly recommend using the latest version of Google Chrome.



	Can my company's system interface with LT Connect?	LT Connect is developed to be API-ready. JP will gradually open API access once LT Connect has stabilised and general users are onboarded.
<b>Job (USN) Creation</b>	Who should create a job?	Job creation should be done by the Job Owner. The Job Owner is the main supplier that chartered/is coordinating the lighter charter, or, is the agent of the job, or the Lighter Operator.  Job creation is required so Loading Parties can create DSA(s) and Lighter Operator can book berth.  We highly recommend that creation of job be done as early as possible, so that all parties involved can better plan their operations.
	Can created jobs/bookings be updated?	Jobs and berth booking can be updated up till 15 min prior to stated loading time. We highly recommend that any updates be made as early as possible, so that all parties involved can better plan their operations.
<b>DSA</b>	Is DSA still required?	Yes, printed DSA is still required.  We will look at digitalising DSA at a later phase.
<b>Berth Booking</b>	How far in advance should I make a berth booking?	Berth booking should only be created after creation of a valid job by Job Owner. If your Address Book is set-up, you will receive notification when you have been appointed as the Lighter Operator.
	If my desired slot is not available, what can I do?	If your desired slot is not available, please refer to slot availability for the next best timing. Once berth booking is made, berth booked time will automatically replace job's loading time.
<b>Arrival Dashboard</b>	How can I know the status of my job?	Arrival dashboard will show the check-in status of both trucks and boats as well as update on critical operational information such as Cat 1 activation, crane/berth assignment and loading status.  Arrival dashboard does not require any login. Link: <a href="https://jponline.com.sg/lcpub/ui/lc/lighterArrivals">https://jponline.com.sg/lcpub/ui/lc/lighterArrivals</a>