

No. 31 of 2014

25 September 2014

Jurong Port Pte Ltd
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To: Singapore Ship Supply and Ship Chandling Community

Dear Sirs,

DISCIPLINE AND BEHAVIOUR OF PORT USERS AT LIGHTER TERMINALS

1. The terminals are committed to uphold the highest standards of value and integrity in enhancing the service standard and efficiency at both Penjuru and Marina South Wharves Terminals.
2. Jurong Port (JPPL) would like to remind all port users to comply and observe all applicable law, rules and regulations and directions by JPPL in respect of use of the services and facilities at Lighter Terminals.
3. It is the responsibility of port users and contractors to ensure good behavior and discipline of their workers under their charge while working at the terminals.
4. In the event of a verbal threat/criminal intimidation case, JP Staff at the scene shall but not limited to:
 - a. Inform our terminal security team's Protection Officer of the facts of case
 - b. Summon the State Police
5. The infringer and/or witnesses shall cooperate with the State Police and/or JPPL's appointed/designated security personnel to provide accurate information for the purpose of facilitating the investigation work.
6. JPPL will take necessary steps or measures including but not limited to imposing fines, penalties, suspending of operations, revoking permits and restricting access to the infringing party and/or the represented company.
7. We appreciate your cooperation and compliance on this matter.
8. Please contact JP Customer Service at 6413 9600 or email jpcss@jp.com.sg for any queries on the above.

Thank you.

Desmond Ong
Special Terminals
For Jurong Port Pte Ltd

For updates on safety-related news and information, please visit www.wshc.sg